

| Bil | Perkhidmatan Online | Bil Transaksi Januari - Disember 2012 | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|--|---------------------------------------|------------|-----------|------------|----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|-----------|------------|------------|--|
| | | Jan | % | Feb | % | Mac | % | Apr | % | Mei | % | Jun | % | Jul | % | Ogos | % | Sept | % | Okt | % | Nov | % | Dis | % | Jumlah | |
| 1. | Pembayaran Online – Cukai Taksiran (Maybank2u.com, cimbclicks.com) | 18 | 90 | 47 | 94 | 3 | 43 | 17 | 53 | 6 | 26 | 32 | 64 | 26 | 79 | 19 | 58 | 8 | 62 | 12 | 80 | 10 | 38 | 7 | 30 | 205 | |
| 2. | Sistem e-Aduan | 2 | 10 | 0 | 0 | 1 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 5 | 4 | |
| 3. | Semakan Online | 0 | 0 | 3 | 6 | 3 | 43 | 15 | 47 | 17 | 74 | 18 | 36 | 7 | 21 | 14 | 42 | 5 | 38 | 3 | 20 | 16 | 62 | 15 | 65 | 116 | |
| | 1. Taksiran | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 2. Sewaan | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 3. Pelesenan | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 4. Semakan Pembayaran Pembekal | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 5. Semakan Kompaun | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Jumlah | 20 | 100 | 50 | 100 | 7 | 100 | 32 | 100 | 23 | 100 | 50 | 100 | 33 | 100 | 33 | 100 | 13 | 100 | 15 | 100 | 26 | 100 | 23 | 100 | 325 | |